

Zwolle, 23.12.2021

Dear Sir or Madam,

You may have heard in the media about the vulnerability of Java Library/API log4j.

„log4j“ is a logging library for Java applications for aggregating log data of an application, as described by the BSI (German Federal Office for Information Security). The vulnerability is therefore in a component that is mainly used in Java applications on servers and must be closed by server administrators either by temporary emergency measures / workarounds or by an update for log4j.

Due to our quality commitment to our worldwide customers, we are continuously evaluating what updates and improvements we can provide. Of course, we are currently evaluating the log4shell security leak. We take this very seriously and would therefore like to inform you today about our first findings.

Only storage solutions equipped with Totech Smart Connect*, are based on Java and use the library that may be vulnerable to "exploits". In other words there might be a potential danger to your Totech equipment as far as we know now.

If you are using one of these machines, please check the following situations :

A	The machine isn't connected to a network/ Internet	No danger
B	The machine is connected to a secured network/ Internet	Potential danger
C	The machine is connected to a non-secured network/ Internet	Acute danger

*In case of situation **B** and **C** we **advise to disconnect the Machine from Network/ Internet**.*

At this moment we are waiting for an improved Java Log4j version, which solves this problem so our developers can work on an update for the Smart Connect software right away. We will keep you informed in the coming period.


If you have any further questions, please get in contact with Sales or Service contacts you know or go to our website www.totech.eu/contact


Best regards,


Team Totech


* Storage solutions equipped with Totech Smart Connect.
 This is indicated with a **5** as the last digit of the Type number.

Examples

	
SDR 92503-75	
Serial No	SDR 92503-75 2135 201
Voltage	230/400 V 3P-N-PE 32A
Frequentie	50 Hz
CE	
<small>For technical support and manuals: http://www.totech.eu</small>	

	
XSDC 601-05	
Type	XSDC 601-05
Serial No	XSDC 601-05 2149 201
Voltage	230 Volt
Frequentie	50 Hz
Power max.	1050 W
CE	
<small>For technical support and manuals: http://www.totech.eu</small>	

	
XSDB 1412-55	
Type	XSDB 1412-55
Serial No	XSDB 1412-55 2143 201
Voltage	230 Volt
Frequentie	50 Hz
Power max.	1250 W
Temp	60°C
CE	
<small>For technical support and manuals: http://www.totech.eu</small>	

	
MSD 1222-55	
Type	MSD 1222-55
Serial No	MSD 1222-55 2150 201
Voltage	230 Volt
Frequentie	50 Hz
Power max.	1250 W
CE	
<small>For technical support and manuals: http://www.totech.eu</small>	